

STATE OF SOUTH CAROLINA

(Caption of Case)

Request for Certification of the Use of Universal
Service Funds Pursuant to 47 C.F.R. 54.314 and
Telecommunications Act Section 254(e), Federal
Communications Commission CC Docket No. 96-45
(2019) and Annual Reports for ETC - ETC Annual
Report - TAG Mobile, LLC

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER SHEET

DOCKET
NUMBER: 2019 - 14 - C

(Please type or print)

Submitted by: Mark Lammert

SC Bar Number: _____

Address: c/o Compliance Solutions, Inc.Telephone: 407-260-1011242 Rangeline Rd.Fax: 407-260-1033Longwood, FL 32750

Other: _____

Email: regulatory@csilongwood.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition☐ Request for item to be placed on Commission's Agenda expeditiously☒ Other: FCC 481

INDUSTRY (Check one)	NATURE OF ACTION (Check all that apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest		
<input type="checkbox"/> Other: _____	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report		

RECEIVED

JUN 28 2019

**PSC SC
MAIL / DMS**

Print Form

Reset Form



June 20, 2019.

Jocelyn Boyd
 Chief Clerk and Administrator
 South Carolina Public Service Commission
 101 Executive Center Drive, Suite 100
 Columbia, South Carolina 29210

Re: Docket No. 2019-14-C-TAG Mobile, LLC Annual ETC Annual Compliance Report and FCC Form 481

Dear Ms. Boyd,

TAG Mobile, LLC (TAG) was designated by the South Carolina Public Service Commission as an Eligible Telecommunications Carrier for provision of wireless Lifeline service. Pursuant to S.C. Code Ann. Regulations § 103-690.1(B), TAG submits its Annual Report for Designated Eligible Telecommunications Carriers with respect to Lifeline services in South Carolina. A copy of the company's FCC Form 481 has been included. This report has also been submitted to the Office of Regulatory Staff.

Certification of compliance with CTIA Consumer Code (103.690.1(B)(a))

TAG Mobile, LLC certifies it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3).

Lifeline Reporting

R.103-690.1(b)(3) Unfulfilled Service Requests

RESPONSE: TAG did not have any unfulfilled service requests in South Carolina in 2018.

R.103-690.1(b)(4) Complaints or Trouble Reports per 1000 Handsets or Access Lines

RESPONSE: TAG received 0 complaints or trouble reports in 2018.

R.103-690.1(b)(5) Compliance with Applicable Service Quality Standards and Consumer Protection Rules

RESPONSE: TAG hereby certifies that it complies with applicable service quality standards and consumer protection rules, as designated by the Commission.

R.103-690.1(b)(6) Ability to Function in Emergency Situations

RESPONSE: TAG's Lifeline services remain functional in emergency situations. TAG utilizes the extensive and well established Sprint and Verizon Wireless networks and facilities to provide TAG's mobile services. The Sprint and Verizon Wireless networks are capable of managing traffic spikes that may occur during emergency situations and can reroute traffic in the event of damaged facilities. Our underlying carriers also have sufficient back-up power to ensure functionality. TAG's customers receive the same functionality as our underlying carrier's customers do.

R.103-690.1(b)(7) Non-Incumbent LEC Local Usage Plans

RESPONSE: TAG Mobile, LLC certifies that it offers a local usage plan comparable to that offered by the Incumbent LEC ("ILEC") in the relevant service areas. TAG offers rate plans that provide its customers with local usage capabilities. TAG's wireless Lifeline offering exceeds those of the ILEC in that TAG offers customers a certain amount of service free of charge with no activation fee or monthly charge. TAG also provides Lifeline customers with E911 capabilities and access to voice mail, caller I.D., and call waiting services at no cost.

R.103-690.1(b)(8) Equal Access to Long Distance Carriers

RESPONSE: TAG hereby acknowledges that the Federal Communications Commission may require it to provide equal access to long distance carriers in the event that no other eligible telecommunication carrier is providing equal access within the service area.

R.103-690.1(b)(9) Number of Lifeline Customers

RESPONSE: As of December 31, 2018, TAG provided wireless Lifeline service to 358 customers in South Carolina.

R.103-690.1(b)(10) Lifeline Verification Survey or Certification

RESPONSE: TAG has submitted a copy of the company's FCC 481 with the Commission and the Office of Regulatory Staff which included their certification.

If you have any questions regarding this filing, please contact Mark Lammert at (407) 260-1011 or regulatory@csilongwood.com.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'C. Milligan', with a stylized flourish at the end.

Cassandra Milligan
Director of Regulatory
TAG Mobile, LLC

FCC Form 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010> Study Area Code	249022	
<015> Study Area Name	TAG Mobile LLC	
<020> Program Year	2020	
<030> Contact Name: Person USAC should contact with questions about this data	Mark Lammert	
<035> Contact Telephone Number: Number of the person identified in data line <030>	4072601011 ext.	
<039> Contact Email Address: Email of the person identified in data line <030>	regulatory@csilongwood.com	
Form Type	54.422	

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

[illegible]

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 - OMB Control No. 3060-0838/OMB Control No. 3060-0819 July 2018
--	--

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lamert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csllongwood.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0984/OMB Control No. 3060-0819
July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAQ Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammett
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatoryec@longwood.com
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
<010> Study Area Code	249022	
<015> Study Area Name	TAG Mobile LLC	
<020> Program Year	2020	
<030> Contact Name - Person USAC should contact regarding this data	Mark Lamert	
<035> Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@cellongwood.com	
<600> Certify compliance regarding ability to function in emergency situations		
<610> Descriptive document for Functionality in Emergency Situations		

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com
<810>	Reporting Carrier	TAG Mobile, LLC
<811>	Holding Company	Amvensys Capital Group, LLC
<812>	Operating Company	TAG Mobile, LLC

Page 6

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
--	---

<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035> Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<900> Does the filing entity offer tribal land services? (Y/N)

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.**
- <922> Feasibility and sustainability planning;**
- <923> Marketing services in a culturally sensitive manner;**
- <924> Compliance with Rights of way processes**
- <925> Compliance with Land Use permitting requirements**
- <926> Compliance with Facilities Siting rules**
- <927> Compliance with Environmental Review processes**
- <928> Compliance with Cultural Preservation review processes**
- <929> Compliance with Tribal Business and Licensing requirements.**

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<1000> Voice services rate comparability certification

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

(1200) Terms and Condition for Lifeline Customers**Lifeline
Data Collection Form****FCC Form 481****OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2018**

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <https://www.tagmobile.com/Support/TermsConditions>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation		FCC Form 481
Data Collection Form		OMB Control No. 3060-0985/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>		July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2018.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
--	--

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

(3007) Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator?

(3007a) Name of Consultant	(3007b) Name of Consultant Firm/Third Party

CAF BLS Reporting

(3008A) Please indicate whether new locations were deployed during the prior calendar year. (Yes/No)

(3008B) Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers.

(3008B1) Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps.

(3008B2) Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher.

(3008C) Please provide the percentage of deployment across the entire study area.

(3005) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2018
--	--

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i))		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>
(3012A)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))		
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)	<div style="display: flex; justify-content: space-around;"><div><input type="radio"/></div><div><input type="radio"/></div></div>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<div style="display: flex; justify-content: space-around;"><div><input type="radio"/></div><div><input type="radio"/></div></div>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<div style="display: flex; justify-content: space-around;"><div><input type="radio"/></div><div><input type="radio"/></div></div>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3023)	Underlying Information subjected to a review by an independent certified public accountant		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3024)	Underlying information subjected to an officer certification.		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<div style="border: 1px solid black; width: 30px; height: 15px; margin-left: auto;"></div>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>

(3005) Rate Of Return Carrier Additional Documentation (Continued)		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatorv@csilongwood.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

(4005) Rural Broadband Experiment Additional Documentation
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2018

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lamont
<035>	Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@taglongwood.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

<010>	Study Area Code	249022
<015>	Study Area Name	TAG Mobile LLC
<020>	Program Year	2020
<030>	Contact Name - Person USAC should contact regarding this data	Mark Lemert
<035>	Contact Telephone Number - Number of person identified in data line <030>	6072601011 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

5005 Alaska Plan

(5010) Do you participate in the Alaska plan? (Yes/No)

(5011)	Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.	(Yes/No)
--------	---	----------

(5012)	If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul.	(Yes/No)
--------	--	----------

[illegible]

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
---	---

<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035> Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: TAG Mobile LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/17/2019
Printed name of Authorized Officer: Siao Gallion	
Title or position of Authorized Officer: VP of Finance	
Telephone number of Authorized Officer: 4692894467 ext.	
Study Area Code of Reporting Carrier: 249022	Filing Due Date for this form: 07/01/2019
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018
---	---

<010> Study Area Code	249022
<015> Study Area Name	TAG Mobile LLC
<020> Program Year	2020
<030> Contact Name - Person USAC should contact regarding this data	Mark Lammert
<035> Contact Telephone Number - Number of person identified in data line <030>	4072601011 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	regulatory@csilongwood.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

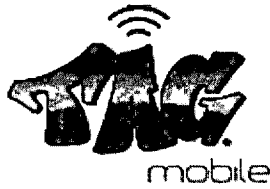


FCC Form 481

Section 500 – Service Quality Standards & Consumer Protection Rules Compliance

Under FCC Rules, Section 54.202, an ETC must comply that it will satisfy applicable consumer protection and service quality standards. TAG Mobile, LLC (TAG) is in compliance with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service.

1. TAG discloses rates and terms of service to customers at the time service is initiated. These same terms and conditions are posted on TAG's website at www.tagmobile.com.
2. TAG provides service availability information on their website at www.tagmobile.com.
3. TAG provides contract terms to subscribers when they initiate service. These same terms are provided to subscribers during the annual recertification process as outlined in Commission rules that govern continued subscriber eligibility.
4. TAG's Lifeline service can be terminated at any time by either party without an early termination fee. Service is dependent on continued eligibility in the program.
5. TAG provides disclosures, minutes included in Lifeline plans, expiration of rollover minutes, availability of service, and cost for additional minutes in all published Lifeline advertising materials.
6. TAG customers are provided options if they exceed the number of minutes provided in their Lifeline plan. If at any time a customer purchases additional minutes, charges and plan options are available on the company website at www.tagmobile.com or by calling customer service at 866-959-4918.
7. TAG's toll-free customer service number is 866-959-4918 and the recertification IVR can be reached by dialing 866-302-5348. Customers can also contact TAG by submitting their information at the "Contact Us" section of their website at www.tagmobile.com or by US mail.
8. TAG responds to all consumer inquiries and complaints received from government agencies within 30 days.
9. TAG has procedures in place to maintain the privacy of subscriber proprietary information in accordance with applicable federal and state laws.



FCC Form 481

Section 600 - Functionality in Emergency Situations

Under FCC Rules, an ETC must demonstrate its ability to remain functional in emergency situations. Since TAG Mobile, LLC is providing service to its customers through the use of facilities obtained from other carriers, it is able to provide to its customers the same ability to remain functional in emergency situations as currently provided by the carriers to their own customers, including access to a reasonable amount of back-up power to ensure functionality without an external power source, re-routing traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.